

**NO.**

## **WATER USERS AGREEMENT**

This agreement entered into between the Buchanan County Public Service Authority, a nonprofit corporation, hereinafter called the "Authority", and Wyatt Fitzwater for Marcus Stiltner, member(s), hereinafter called "Member."

### **WITNESSETH**

Whereas, the Member desires to purchase water from the Authority and enter into a water users agreement as required by the Bylaws of the Authority.

NOW THEREFORE, in consideration of the mutual covenants, promises, and agreements herein contained, it is hereby understood and agreed by the parties hereto as follows:

The Authority shall furnish, subject to the limitation set out in its Bylaws and Rules and Regulations now in force or as hereafter amended, such quantity of water as Member desire in connection with Member's occupancy of the following property located in Buchanan County, more particularly shown on sheet \_\_\_\_\_ of those certain plats entitled Water Distribution System, 1689 Webb Branch Rd. Oakwood, VA

The Member shall install and maintain at his own expense a service line which shall begin at the meter and extend to the dwelling or place of use. The service line shall connect with the distribution system of the Authority at the nearest place of desired use by the Member, provided the Authority has determined in advance that the system is of sufficient capacity to permit delivery of water at that point.

The Member agrees to comply with and be bound by the Articles, Bylaws, and Rules and Regulations of the Authority, now in force, or as hereafter duly and legally supplemented, amended or changed. The Member also agrees to pay for water at such rates, time and place as shall be determined by the Authority and agrees to the imposition of such penalties for noncompliance as are now set out in the Authority's Bylaws and Rules and Regulations, or which may be hereafter adopted and imposed by the Authority.

The Member agrees to pay a connection fee of \$ 750.00 paid in full by Marcus Stiltner 9/19/2025 as follows:

1. Pay the full amount prior to installation of meter; (\$750.00) or, (commercial customers will have a different rate)
2. Pay Two-hundred dollars (\$250.00) prior to installation of the meter, with the remaining balance of Five Hundred Dollars (\$500.00) payable at the rate of \$62.50 per month for 8 consecutive months in addition to the normal billing for water/sewer usage.

The Authority shall purchase and installs a cutoff valve and may also include a water meter in each service. The Authority shall have exclusive right to use such cutoff valve and water meter.

The Authority shall have final authorization in any question of location of any service line connection to its distribution system; shall determine the allocation of water to Members in the event of a water shortage; and may shut off water to a Member who allows a connection or extension to be made of his service line for the purpose of supplying water to another user. In the event the total water supply be insufficient to meet all of the needs of the Members, or in the event there is a shortage of water, the Authority may prorate the water available among the various Members on such basis as is deemed equitable by the Public Service Authority.

The Member agrees that no other present or future source of water will be connected to any waterlines served by the Authority’s waterlines and will disconnect from his present water supply prior to connecting to and switching to the Authority’s system and shall eliminate their present or future cross-connections in his system.

The Member shall connect his service lines to the Authority’s distribution system and shall commence to use water from the system on the date the water is made available to the Member by the Authority. Water charges to the Member shall commence on the date service is made available, regardless of whether the Member connects to the system.


The failure of a customer to pay water charges duly imposed shall result in the automatic imposition of the following penalties:

1. Bills for continuing water service shall be due monthly (as indicated on the monthly statements). A penalty of ten percent (10%) of the amount billed shall be charged, if bills are not paid by due date shown on the monthly statement.
2. Nonpayment within thirty (30) days from the due date will result in the water being shut off from the customer’s property.
3. In the event it becomes necessary for the Authority to shut off the water from a member’s property, total outstanding balance, in addition to a re-connect fee will be required to reinstate service.

IN WITNESS WHERE OF, we have executed this agreement this \_\_\_\_ day of \_\_\_\_\_, 2025.

**BUCHANAN COUNTY PSA**

SEAL:

  
\_\_\_\_\_ **Customer Signature**

**1689 Webb Branch Rd.**  
\_\_\_\_\_

**Oakwood, VA 2463**  
\_\_\_\_\_ **Physical Address**

ATTEST:

\_\_\_\_\_

Questionnaire for Lead and Copper Lines

What year was this structure built: \_\_\_\_\_

What materials are used for your service line or plumbing inside your residence or business?

Lead \_\_\_\_\_ Copper \_\_\_\_\_ Plastic \_\_\_\_\_ Galvanize \_\_\_\_\_ Unknown \_\_\_\_\_

Landowner's Signature \_\_\_\_\_  \_\_\_\_\_ Date: \_\_\_\_\_